

Notice of Operational Changes (September 18, 2020)

At Grand Hyatt Tokyo, the safety and wellbeing of our guests and colleagues is always a top priority. As a precautionary measure, we have made the following temporary operational changes in the hotel. Thank you for your cooperation and understanding.

Restaurants and Bars	
<p>* Restaurants and bars have temporarily changed its menus.</p> <p>* Grand Hyatt Tokyo is ISO 22000:2018 certified, internationally recognized as the highest food safety management system.</p>	
<p>Fiorentina (1F) 03-4333-8780</p>	<p>Hours of operation: Breakfast 9:00 a.m. - 10:30 a.m. Lunch 11:00 a.m. - 2:30 p.m. (weekends and national holidays - 3:00 p.m.) Afternoon 2:30 p.m. - 6:00 p.m. (weekends and national holidays from 3:00 p.m. -) Dinner 6:00 p.m. - 9:30 p.m.</p>
<p>Fiorentina Pastry Boutique (1F) 03-4333-8713</p>	<p>Hours of operation: 9:00 a.m. - 9:30 p.m. * To maintain a social distance, please note that there may be a wait to enter the boutique.</p>
<p>The French Kitchen (2F) 03-4333-8781</p>	<p>Hours of operation: Breakfast 6:30 a.m. - 10:30 a.m. Lunch 11:30 a.m. - 2:30 p.m. (weekends and national holidays -3:00 p.m.) Afternoon 2:30 p.m. - 5:00 p.m. (weekends and national holidays from 3:00 p.m. -) Dinner 5:30 p.m. - 9:00 p.m. * We have resumed the breakfast buffet and the lunch buffet with precautionary measures in place.</p>
<p>The Oak Door (6F) 03-4333-8784</p>	<p>Hours of operation: Lunch 11:30 a.m. - 2:30 p.m. (weekends and national holidays - 3:00 p.m.) Afternoon 2:30 p.m. - 6:00 p.m. (weekends and national holidays from 3:00 p.m. -) Dinner 5:30 p.m. - 9:30 p.m. Bar 11:30 a.m. - 11:00 p.m.</p>
<p>Keyakizaka (4F) 03-4333-8782</p>	<p>Hours of operation: Lunch 11:30 a.m. - 2:30 p.m. (weekends and national holidays - 3:00 p.m.) Dinner 6:00 p.m. - 9:00 p.m.</p>
<p>Chinaroom (6F) 03-4333-8785</p>	
<p>Shunbou (6F) 03-4333-8786</p>	
<p>Roku Roku (6F) 03-4333-8788</p>	
<p>Maduro (4F) 03-4333-8783</p>	<p>Maduro is temporarily closed.</p>

Hotel

Grand Club (10F) 03-4333-1234	<ul style="list-style-type: none"> ▪ Grand Club guests may enjoy breakfast at the following locations: <ul style="list-style-type: none"> - The French Kitchen (2F), Mondays through Fridays from 6:30 a.m. - 10:30 a.m. Offering Breakfast Buffet - The Grand Club (10F), weekends and national holidays from 7:00 a.m. - 10:30 a.m. Offering set menus and à la carte options ▪ Refreshments: 7:00 a.m. - 9:00 p.m. ▪ Evening cocktails: 5:30 p.m. - 7:30 p.m. <p>* Buffets are temporarily suspended.</p>
Nagomi Spa and Fitness (5F) 03-4333-8825	<p>Hours of operation: 6:00 a.m. - 9:00 p.m. (last check-in 8:30 p.m.)</p> <p>We have implemented the following operational changes and we kindly ask for your cooperation so we are able to keep our members and guests safe and maintain social distancing within the facility.</p> <ul style="list-style-type: none"> ▪ Reservations for usage of the fitness center and swimming pool will be required in advance due to capacity limitations. Please note that there may be a wait to enter Nagomi if a reservation has not been made. ▪ Operation of the steam room will remain temporarily suspended. ▪ Please wear a mask whenever possible when using the facility. ▪ Temperature checks will be conducted upon arrival. <p>【Swimming Pool / Fitness Center】</p> <ul style="list-style-type: none"> ▪ Usage of the swimming pool will be limited to one person per lane for up to 40 minutes. ▪ Children over the age of five will be able to use the swimming pool while under parental supervision, in the same lane, for up to 40 minutes. ▪ Usage of the fitness center will be limited to a maximum of eight people at any given time. ▪ Usage of the free weights will be limited to two people at any given time. ▪ Cardio machines may be used for up to 40 minutes per machine per person. ▪ Personal training sessions for Nagomi members will resume with guided programs designed by our personal training team. The program will consist of a 30-minute personal workout with a 30-minute support stretch. <p>【Other facilities】</p> <ul style="list-style-type: none"> ▪ Usage of the saunas may be used for up to 20 minutes and will be limited to three people for male and two people for female at any given time. ▪ Usage of the whirlpool and baths may be used for up to 20 minutes per person and will be limited to two people at any given time. ▪ Usage of the locker rooms will be limited to 12 people for male and ten people for female. ▪ Reduced locker and vanity availability in the male and female locker rooms. ▪ Reduced seating in the male relaxation rooms. ▪ Nail services will be limited to one person at any given time. <p>As recommended by the Fitness Industry of Japan (FIA), members and guests should refrain from using the facilities temporarily if they:</p> <ul style="list-style-type: none"> ▪ Have Diabetes, heart illness, respiratory disorder or such. ▪ Are receiving dialysis. ▪ Take immunosuppressive drugs or anticancer drugs.
Business Center (1F) 03-4333-8820	<p>The Business Center is temporarily closed.</p> <p>*Please contact the Front Desk if you require assistance.</p>

Hotel Shops

Fragrance Boutique FUEGUIA 1833 (1F) 03-3402-1833	Hours of operation: 11:00 a.m. - 8:00 p.m.
Lobby Shop Cigar Club (1F) 03-5775-2544	Hours of operation: 10:00 a.m. - 8:00 p.m.
Beauty Salon SASHU SALON Armonia (3F) 03-5775-0036	Hours of operation: 11:00 a.m. - 7:00 p.m.

Photo Studio Studio S (3F)
03-4333-8835

Hours of operation;
Monday, Wednesday - Friday: 12:00 a.m. - 6:00 p.m.
Saturday, Sunday: 10:00 a.m. - 7:00 p.m.