



Grand Hyatt Tokyo SUSTAINABILITY POLICY

Grand Hyatt Tokyo has partnered with EarthCheck, the world's leading Benchmarking and Certification provider, as part of our commitment to achieving environmental and social sustainability best practices. Grand Hyatt Tokyo is a 387-room hotel which operates as part of Roppongi Hills, one of Tokyo's most popular complexes. The hotel offers event facilities, swimming pools, a fitness center, and a series of popular food and beverage outlets which are open to the public.

At Grand Hyatt Tokyo, we recognize that the activities of our Hotel have the potential for negative impacts on the environment and community if not properly managed. As such, we have implemented an Environmental Management System that meets the requirements of the EarthCheck Company Standard.

Grand Hyatt Tokyo is committed to continual improvement measured through annual Benchmarking Assessments. The team at Grand Hyatt Tokyo strives to minimize our footprint on the environment by implementing sustainable initiatives aimed at improving the hotel's performance, reducing the use of Energy and Water and the production of Waste.

Grand Hyatt Tokyo will comply with all relevant legislation and regulations, and aims to meet international best practices. We have appointed our Executive Assistant as the EarthCheck Coordinator, with responsibility for maintaining the Hotel's sustainable performance.

Special consideration will be given to employing and empowering local employees, and sourcing local, sustainable products and services wherever possible in accordance with Fair Trade principles.

We encourage our staff to share our commitment to environmental and social sustainability with all key stakeholders including guests, suppliers and contractors.

A handwritten signature in black ink, appearing to read "Michael Golden", with a large, stylized loop at the end.

Michael Golden, Area Vice President / General Manager

1st October, 2026

NOTE: This policy is a public document and will be reviewed annually.